

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination	
		10/084,326	ARMENTANO ET AL.	
Examiner		Art Unit		Page 1 of 1
Luke Gilligan		3626		

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2002/0069089 A1	06-2002	Larkin et al.	705/4
*	B	US-2001/0044735 A1	11-2001	Colburn et al.	705/4
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	AIG tackles claims management, April 1999, National Underwriter, Vol.103 No.15, page 32.
	V	
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.